



AC MILAN

**TERMS AND CONDITIONS FOR THE SALE OF SEASON TICKETS FOR THE 2ND BLUE TIER
FOOTBALL SEASON 2025/2026**

1. Season tickets (hereinafter referred to in the singular and plural as 'Tickets') are issued by "A.C. Milan S.p.A. (hereinafter referred to as AC Milan or the Club) with registered office in Milan, Via Aldo Rossi n.8, postcode 20149, telephone number 02.62281, email address reception@acmilan.com, call centre +39 02.82958070.
2. Tickets may only be purchased through the official channels of AC Milan, listed on the website www.acmilan.com. In the case of purchases via the internet, these may only be made through authorised websites and in compliance with the procedures established by AC Milan and any restrictions imposed by the authorities. The Club shall NOT BE LIABLE for any loss or damage suffered by Holders of Tickets purchased through channels other than those authorised. The purchase of a Ticket implies acceptance of and compliance with these Terms and Conditions of Sale, the 'Regulations for Use of the San Siro Stadium' and the Code of Conduct and Regulations applied by AC Milan. The Ticket shall be cancelled or otherwise rendered unusable if the Holder or his/her name is not authorised to access the sports facilities as a result of criminal or administrative measures, or if it is used by a person other than the Holder or in the event of violations of the 'Stadium Regulations' published on the website www.acmilan.com and posted at the "G. Meazza San Siro Stadium" or of the Code of Conduct and Regulations published on the website www.acmilan.com.
3. The Tickets are assigned by name and entitle the holder (hereinafter, singular and plural: the Holder) to watch the home matches of the First Team of AC Milan in the assigned seat for the competitions to which the Ticket refers, in accordance with the calendar of LNPA (including early and late kick-offs) - date, time, and place - established by the organizer of the competition, including any variation, whatever their cause and exclusively in the sector, row and seat indicated. Access to the Stadium is also subject to the presentation of the documentation and certifications required from time to time by the orders issued by the competent authorities. In the event of failure to present the documentation mentioned above, access to the Stadium will not be permitted. The possible absence of separation barriers between the various sectors does not allow the Holder to sit in a different place from that indicated on the Ticket. Personnel on duty at the Stadium during the matches is entitled to verify the matching of the Ticket with the seat occupied by the Holder and to send the latter away from the Stadium should he/she be sitting in a different place from that printed on the Ticket. The Holder therefore undertakes: **(a)** not to allow under any circumstances the use of the Ticket by persons who are prohibited from entering sports facilities (and/or purchasing the relevant tickets); **(b)** not to use the Ticket for commercial purposes, speculation and/or ticket touting; **(c)** not resell the seat or transfer their Ticket to third parties, including through online sales platforms that carry out secondary ticketing activities (including offers of tickets as part of an offer of complementary services and/or products, even within heterogeneous packages for individual events), except in cases expressly provided for and authorised by AC Milan.
4. The Ticket is non-transferable.
5. In the event that the AC Milan Como match, currently scheduled for 8 February 2026, is not played at San Siro due to the unavailability of the G. Meazza San Siro stadium for the Milan Cortina Winter Olympics, the Ticket Holder will be entitled to request a refund of the season ticket portion, subject to the correct and complete completion of the refund procedure indicated on the website www.acmilan.com. However, any expenses of any kind incurred by the Ticket Holder as a result of the above change will not be refunded. The refund will not be made in cash but through a voucher for the same amount as the season ticket portion (1/19 of the season ticket amount), which can be used in accordance with the terms indicated by A.C. Milan.
6. During the non-exclusive concession of the G. Meazza San Siro stadium to "Fondazione Milano Cortina" for the preparation of the Winter Olympics opening ceremony, some areas of the stadium may be unavailable due to preparations for the ceremony. In this case, AC Milan will assign the Holder a different seat from the one indicated on the Ticket. The seat assigned will be a seat for which the full purchase price of the relevant Ticket is equal to or higher than that purchased.
7. The Holder is the custodian of the Ticket entrusted to them and is responsible for all consequences arising from its use by third parties. The risks of loss, destruction or theft are the sole responsibility of the Ticket Holder. In the event of loss, theft or destruction of the Ticket, no duplicate ticket will be issued, nor will the Ticket Holder be entitled to any refund or replacement ticket.



8. Any changes to the fixtures, with consequent modification of the date and/or time of the matches must be considered usual and must therefore be considered by the Holder when purchasing the Tickets. Variations outside the calendar day will only entitle the Holder to a refund of the Ticket portion, subject to the correct and complete completion of the refund procedure indicated, from time to time, on the website www.acmilan.com. On the other hand, compensation for damages, as well as the reimbursement of any expenses, of whatever nature, incurred by the Holder as a result of the aforementioned variation is excluded except in the event that such variation is directly caused by AC Milan's wilful or negligent conduct, and in any event any right to compensation for damages and/or reimbursement of any expenses incurred is deemed excluded whenever such variation: (i) results from a request received to that effect from the organizer of the competition and/or (ii) is arranged by AC Milan in implementation of an order or measure of the sports, administrative or public authorities.
9. Any abuse and/or fraudulent use of the Ticket will result in its immediate withdrawal and/or blocking. The Ticket may be withdrawn, cancelled, blocked or its use temporarily or permanently prohibited at any time in the cases provided for by law and these Terms and Conditions.
By way of example and without limitation, the following shall be considered abuse within the meaning of the above:
 - (a)** failure to pay, in whole or in part, or fraudulent payment of the Season Ticket (e.g. payment by or to an unauthorised person);
 - (b)** use of the Season Ticket for counterfeiting purposes or the issue of unauthorised duplicates;
 - (c)** access or attempted access to a sector other than that indicated in the Season Ticket, unless expressly authorised by AC Milan;
 - (d)** use or attempted use of a single Season Ticket by more than one person;
 - (e)** the untruthfulness or incompleteness of the data provided when subscribing to the Season Ticket;
 - (f)** purchasing the Season Ticket (or any ticket for access to the Stadium) from retailers not authorised by AC Milan; and/or
 - (g)** purchasing the Season Ticket (or any ticket for access to the Stadium) while subject to a sanction imposed by AC Milan which, at the time of purchase of the Season Ticket, prohibited the Holder from purchasing it.
10. AC Milan also reserves the unquestionable right to withdraw and/or block the Ticket in the event of: (a) unlawful behaviour, contrary to the law, public order or morality; (b) acts of violence and/or racism, in any form and/or expression, against persons and/or property; (c) any administrative or judicial measure prohibiting access to stadiums, banning and/or removing season ticket holders from stadiums; (d) any other restrictive measure imposed by any authority that in any way prohibits the season ticket holder from attending meetings open to the public; (e) standing along the sorting routes, stairs and emergency exits or any other behaviour aimed in any way at impeding the movement of spectators and security personnel, as well as the proper evacuation of those present; (f) bringing explosive materials, weapons, or objects that could cause injury, bottles, cans, and other blunt and/or dangerous objects into the Stadium; (g) any and all behaviour that may be considered, at the sole discretion of AC Milan, to be evasive or contrary to the Conditions, the Code of Conduct, and the Stadium Regulations.
11. The Holder acknowledges and expressly accepts that A.C. Milan, in compliance with the Code of Conduct, may carry out investigations and checks on him/her in order to prevent and punish certain conduct prohibited by the Code of Conduct itself. Furthermore, the Holder expressly acknowledges and accepts that the sanctions provided for in the Code of Conduct may consist, by way of example and without limitation, expulsion from matches in progress and/or a ban on purchasing tickets and season tickets or using tickets and season tickets already purchased (without any right to a refund), for up to a maximum of five sporting seasons, in accordance with the terms and procedures set out in the Code of Conduct. The Code of Conduct, in its current version, is available at www.acmilan.com.
12. In the cases provided for in Articles 9, 10 and 11 above, AC Milan shall be entitled to retain the amount paid for the Ticket for the matches not attended as a penalty.
13. Considering that the seats in the second and third tiers are not easily accessible, the purchase of Tickets in these areas is discouraged for people with confirmed walking difficulties. AC Milan reserves the right to evaluate walking ability in relation to public safety requirements and deny access where discouraged by community interests. This is without prejudice to the Holder's right



to make change ticket user procedure in the terms and manner indicated from time to time on www.acmilan.com.

14. In the event of closure of the section of the stadium where the Season Ticket Holder's seat is located, the latter - provided that they have not contributed to causing the liability, even objectively (as defined by the Italian Football Federation's Code of Sports Justice) as a result of which it was necessary to close that section of the Stadium - shall be entitled to request a refund of the portion of the season ticket price paid, subject to the correct and complete completion of the refund procedure indicated from time to time on the website www.acmilan.com. The right to a refund referred to in this Article 10 is excluded if AC Milan provides the Season Ticket Holder with a replacement ticket to attend the match in another section of the Stadium.
15. In cases of the disqualification of the ground with the match being played in another stadium, or the obligation to play the matches behind closed doors, or the reduction of the capacity of the Stadium, the Holder - provided that he/she has not contributed to causing the liability, including objective liability (as qualified by the Code of Sports Justice of the Federazione Italiana Giuoco Calcio) of AC Milan as a result of which it was decided that the match be played in another stadium or at closed doors or with reduced capacity - shall have the right to request the refund of the season ticket portion upon proper and complete completion of the refund procedure indicated, from time to time, on the website www.acmilan.com. The right to a refund under this Article 10 is excluded if AC Milan provides the season ticket holder with a replacement coupon to attend the match in another sector of the Stadium. In the event that the match is played in another stadium, the season ticket holder, as an alternative to obtaining a refund as provided for in the previous paragraph, may ask AC Milan, subject to the correct and complete completion of the procedure indicated from time to time on the website www.acmilan.com, a replacement ticket valid as a Ticket for admission to the stadium where the match will be played, and the request will be satisfied subject to the capacity of the different stadium identified for the match. In any case, compensation for damages resulting from the change of stadium or the match being played behind closed doors is excluded, except in the event that the match is played in another stadium or behind closed doors as a direct result of wilful misconduct or negligence on the part of AC Milan, and in any case excluding any right to compensation for damages whenever the change of stadium or the match being played behind closed doors is the result of compliance with legal provisions, regulations or other acts or measures of administrative, public or sporting authorities (including sports justice bodies).
16. U14 can access the stadium only if accompanied by adults as far as they are both Holders of Tickets.
17. AC Milan has the right to create a price list subject to dynamic increases, according to the availability of Tickets and sectors, depending on the time of purchase of the Tickets.
18. Please note that the personal data needed for the purchase of Tickets for access to the Stadium will be processed by AC Milan, as data controller, pursuant to EU Regulation no. 679/2016 and Legislative Decree no. 196/2003, for the purposes and in the manners described in the privacy policy provided when subscribing to CRN card and / or in any case available on the website www.acmilan.com. The consents granted on other occasions are valid limited to the processing carried out by AC Milan and subject to the express consent.
19. Pursuant to Article 59(n), of Legislative Decree No. 21/2014, Tickets, even if purchased off-premises, do not enjoy the right of withdrawal referred to in Article 52 of the same law, because they relate to services concerning leisure activities that provide for a specific date or period of performance.
20. AC Milan may assign a seat other than the one indicated on the Ticket for reasons of force majeure, fortuitous event, public order, security, maintenance and/or modernization work or on the instructions of Public Safety Authorities, Lega Nazionale Professionisti, Observatory, CASMS or any other competent body. In such a case, the assigned seat will be a seat for which the full purchase price of the relevant Ticket is equal to or greater than that purchased.



21. Please note that the squad may undergo significant changes during the football season. The use of the image of the players part of the squad for promotional purposes in the context of the season ticket campaign does not constitute a guarantee of their stay in the team.